



P&C INSURANCE BPO

KMG provides BPO technology services and solutions to the P&C Insurance industry facilitating seamless management of insurance business processes.

Technical Expertise To Streamline Business Operations

The Insurance industry is witnessing tremendous challenges. The still-shaky economic conditions, financial downturns and growing competition have forced insurance companies to look for new avenues to streamline their operations while maximizing cost-efficiency. To stay competitive, insurers must adapt ways to improve profitability, customer satisfaction, and retention and adhere to industry and regulatory standards.

Insurance companies are looking for solutions that effectively address issues pertaining to back-office operations, enhancing quality and performance, fast marketing channels and cost-structure transformations. KMG addresses all such business pains by easily handling core operations such as claims handling, new business, accounts receivables and payables and customer service through its Property & Casualty Insurance BPO technology solutions.

Focused Expertise

KMG provides BPO technology solutions to Insurance companies that streamline and automate front- and back-office processes, enabling better and faster service provision to customers and policy holders and strengthening the agency-carrier relationship. KMG’s domain expertise in insurance is time tested and has set new standards for enterprise software solutions.

The considerable growth of the business process outsourcing industry has led to the inclusion of new opportunities, making it a process that promises business growth. Be it taking best care of your potential customers, management of all your important data, trouble shooting technical problems or administration issues, BPO brings you advantages in all forms.

KMG has been in the Property and Casualty insurance industry for over 20 years and exhibits unrivalled expertise in the business of insurance. We provide solutions that enable our P&C insurance customers to deliver more by making agency-carrier communication easier.

The need of the hour is not just to survive but to sustain and generate business at the same time. Our 100+ BPO professionals take the headache of back office operations of our clients, allowing them to focus on the core competencies of their business while we handle the rest.



You Focus on Your Core Competencies While We Handle The Rest



Business Process Outsourcing

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Rich Process Expertise With Efficient Resource Experience

Sound Domain Knowledge

KMG applies special focus towards satisfying the BPO needs of P&C Insurance companies. KMG delivers 24x7 service and potential benefits to its clients through deep industry expertise and knowledge coupled with strong delivery capabilities.

Your Processes, Our Team – As One

Using various delivery methods, KMG works alongside your internal insurance functional processing staff offering 24/7 support through a prudent delivery model with fast processing and topnotch data quality.

Multi Faceted Delivery

With KMG, you can expect multi-faceted delivery including Policy Transactional Processing, Claims, Reinsurance, Accounting, Reporting and even Help Desk. KMG's offshore BPO centers are well equipped to handle multiple teams and provide the 24x7 support required to keep the BPO processing units up and running.

Long Term Partnerships

KMG's aim is to form long term partnerships with P&C Insurance companies, offering tremendous value for the costs incurred. Our consultants will work with your company to build the most effective solution for any given situation and our dedicated teams will be constantly available, depending on the requirements of the project.

KMG P&C Insurance BPO Service Offerings

Policy Entry & Admin	Accounting Services	Reinsurance Operations
Claims Processing Services	ISO Rate & Reporting Changes	Help Desk
24*7*365 Call Center	Process Business Analysis & QA	Regulatory Reporting Services

KMG Value Proposition

Value Addition

KMG's excellent team of designers and programmers has delivered state-of-the art technology solutions across various domains to businesses around the world. Combine this with our offshore delivery capabilities – it's a win-win for you and your organization.

Commitment

Our client's success is our success. We are here – committed and ready to deliver. We work hard to meet and exceed our client's expectations to ensure their business objectives are achieved.

Results

KMG's strategic approach to resource planning, combined with in-depth testing processes, will provide significant cost savings, reduce re-work and provide speed to market capability. We produce results for you and for your top and bottom line.

About KMG

KMG is a technology agnostic IT consulting and technology services company with over 300 professionals working across United States and India serving clients across the world. We provide innovative and high quality development solutions over a host of business functions across various industries. We are a partner of choice for organizations looking for opportunities to transform their business through IT solutions.

HEALTH IT

P&C INSURANCE

ENTERPRISE MOBILITY

PORTALS & INTRANETS

BUSINESS INTELLIGENCE



Key Management Group
Fostering Partnerships

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